

## **Government Shipping Office**

C.G.O Building No. 01, Agrabad, Chattogram, Bangladesh

**User Manual** 

(Manning Agent)

## Table of Contents

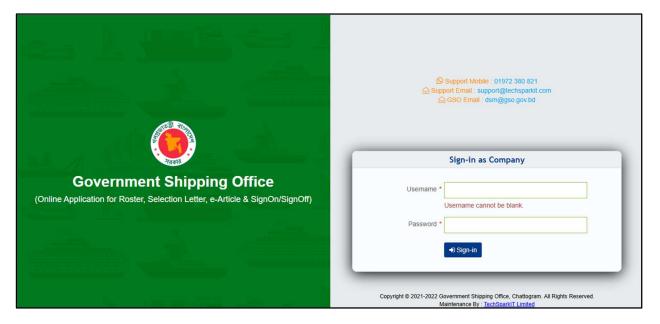
Login	
Dashboard	
Buy E-Article	
E-Article List	
Apply Sign on	
Sign on List	22
Apply Sign off	24
Sign off List	24
Logout	25

Welcome to the User Manual for the Government Shipping Office (GSO) ERP System, designed specifically for Manning Agents. This comprehensive guide provides detailed instructions on navigating and utilizing the various functionalities of the software, including user login, dashboard features, purchasing e-articles, managing sign-on and sign-off applications, and updating company profiles. Our aim is to ensure a smooth and efficient process for all your seafarer management operations through this platform.

## Login

Software URL: <a href="https://erp.gso.gov.bd/company/web/login.gso">https://erp.gso.gov.bd/company/web/login.gso</a>

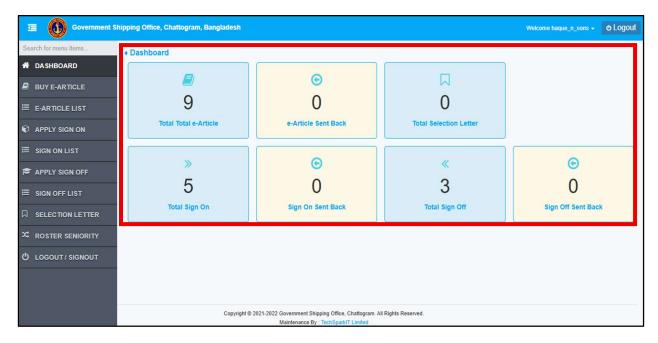
To log in to the software, open the following URL (https://erp.gso.gov.bd/company/web/) in a web browser. You will see a login page.



Enter your username and password and click the "Sign-in" button to access the software.

## **Dashboard**

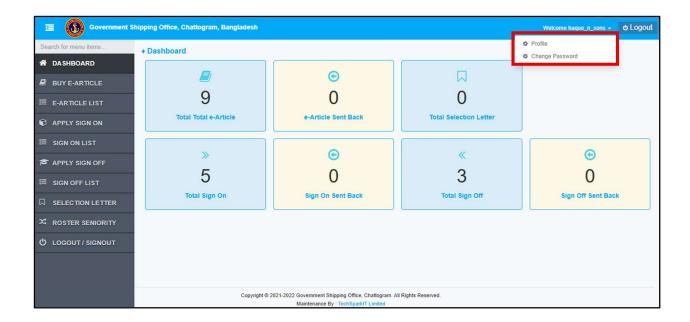
After logging in, there are several options in the dashboard.



Features that are available in the Dashboard Landing Page are:

- Total e-Article It will redirect to e-article list
- e-Article Sent Back It will view the e-articles applications which has been sent back from operator/admin.
- Total Selection Letter It will redirect to selection letter list.
- Total Sign On It will redirect to Sign on List.
- Sign On Sent Back It will view the sign on applications which has been sent back from operator/admin.
- Total Sign Off It will redirect to Sign off list.
- Sign Off Sent Back It will view the sign off applications which has been sent back from operator/admin.

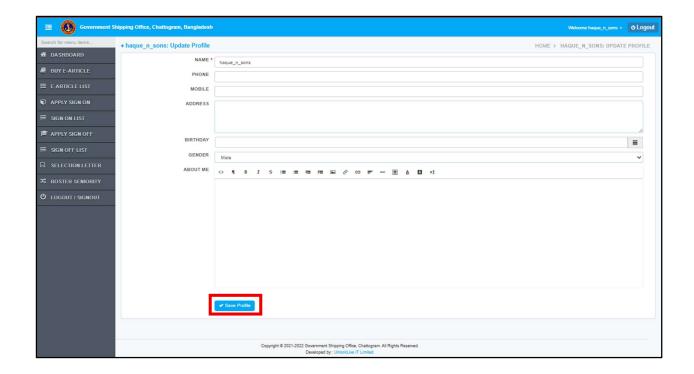
Upon login they can also View & Edit company's profile & change password.



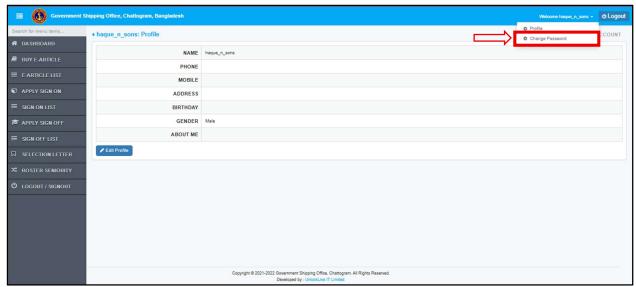
By pressing on profile button, you can view your profile.



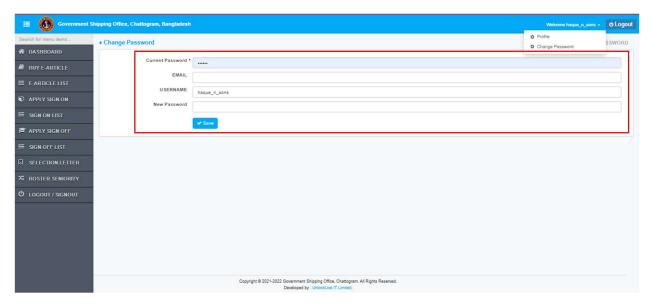
By clicking on the "Edit Profile" button you can update your profile information.



By pressing "Change Password" button, you can update your password.

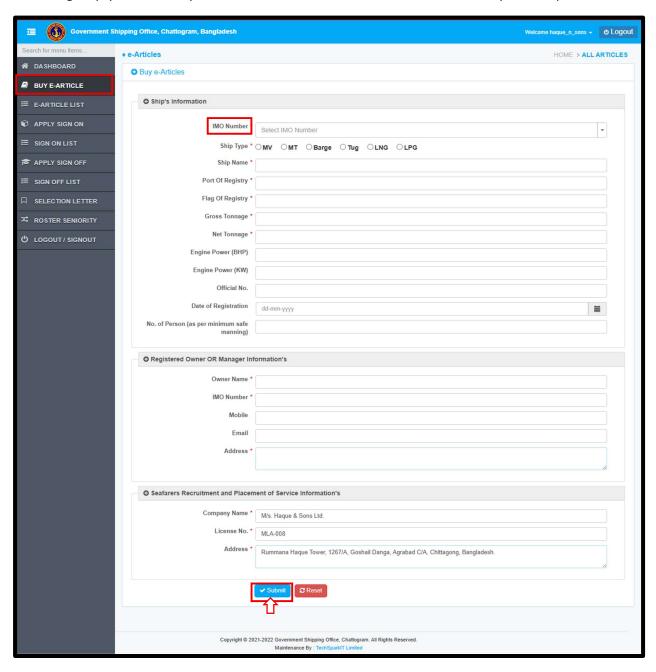


To change your password, first enter your current password, then set and save your new password. Once completed, a pop-up window will appear to confirm the change.

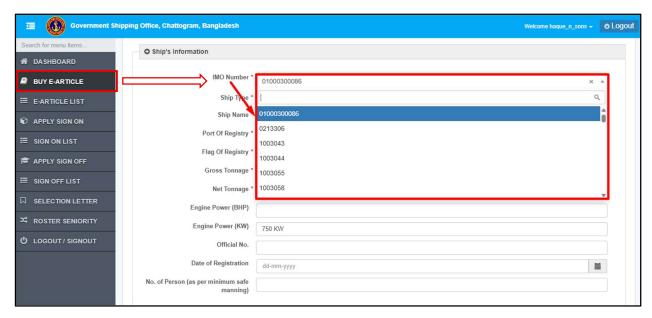


## **Buy E-Article**

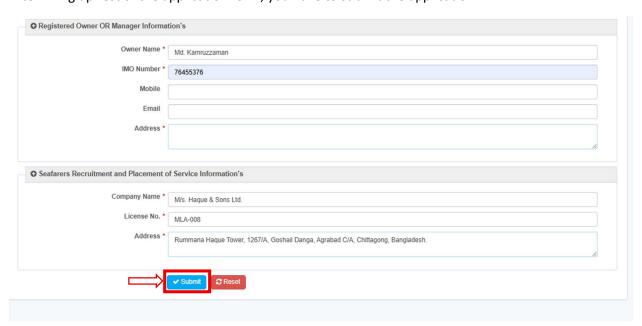
To purchase an e-Article, fill out the form under the "Buy e-Article" option. If you provide the IMO number, some necessary information will be filled in automatically. You must add the correct information to the remaining empty fields. Finally, click the "Submit" button to save the information you have provided.



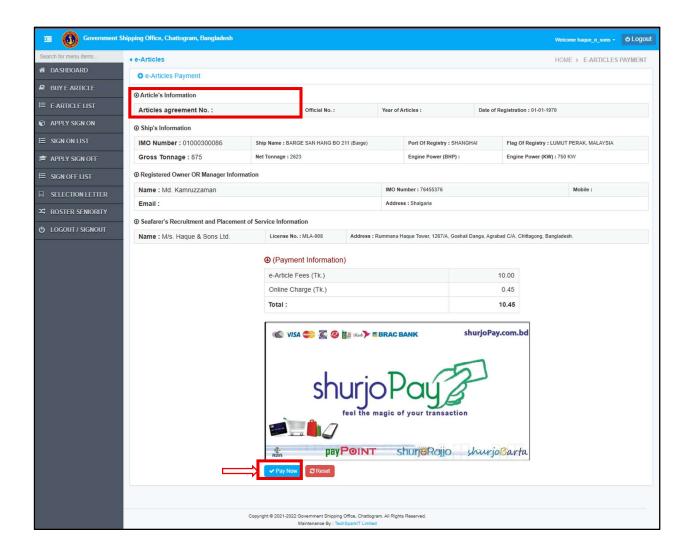
Clicking the IMO Number field will reveal a drop-down menu containing a list of available IMO numbers. Upon selecting an IMO number, the ship's details will be automatically generated from the GSO database. The ship type can be modified here, if necessary. The remaining mandatory fields must be filled in manually to submit the application.



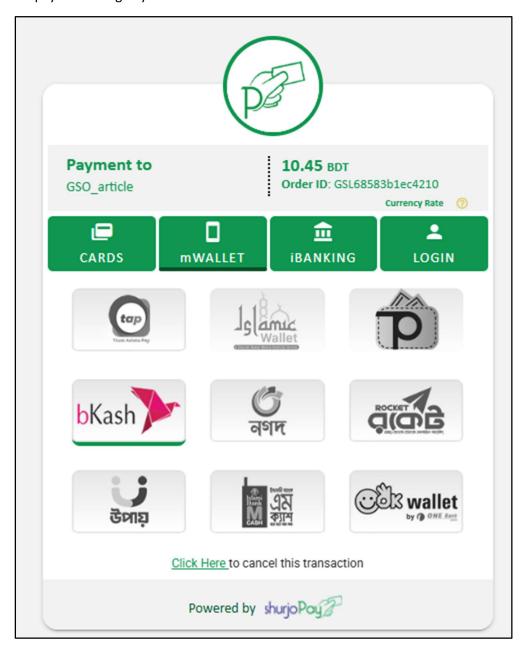
After filling up rest of the application form, you have to submit the application.



After submission, you will have the opportunity to review the application. The payment option is available at the bottom of the page. Please note that the "Article Agreement No:" field will be blank during the review; this number will be generated automatically once the application is approved.



Upon clicking the 'Pay Now' button, you will be redirected to the payment gateway where you can complete the payment using any of the available methods.



## E-Article List

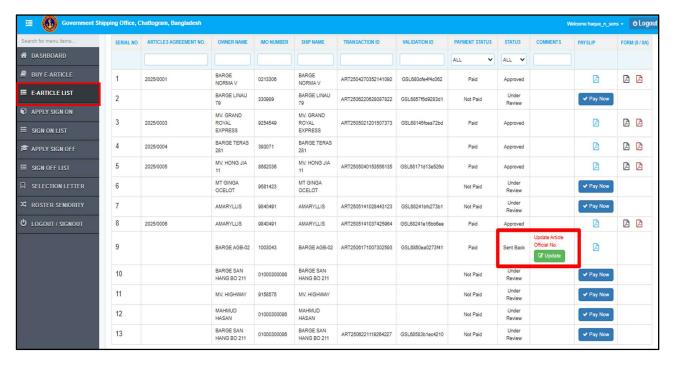
After filling out the form from "Buy e-Article," the list of articles will be available in the "e-Article List." You can make an online payment by clicking the "Pay Now" button [if not paid already] and collect the payment slip. After payment, the article will be pending approval from the GSO operator.



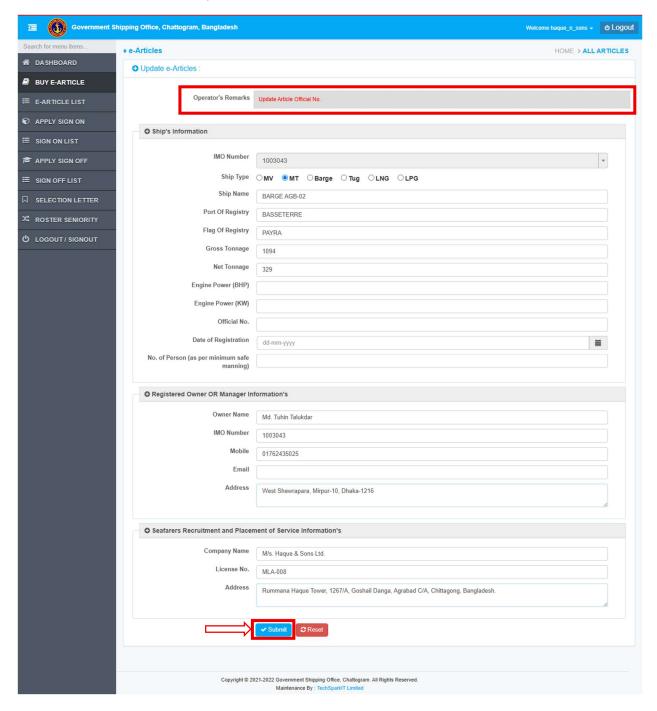
By clicking on the pdf icon, you can download the payment slip.



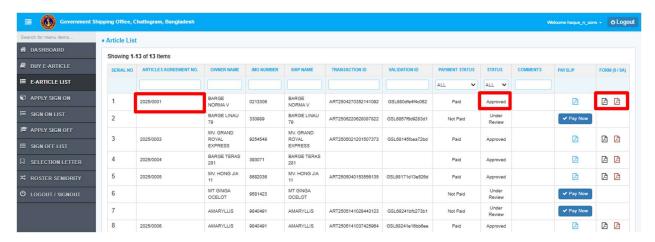
Next phase involves a two-step approval process. First, a GSO Operator reviews the application, and then a GSO Admin grants the final approval. If any documents are missing or incorrect, the application may be sent back to the manning agent. When this happens, an "**Update**" button will appear in the e-article application list.



By clicking the 'Update' button, you can review the remarks from the operator or admin and then resubmit the application after making the required changes. This allows you to correct the application based on the remarks from the GSO Operator or Admin.

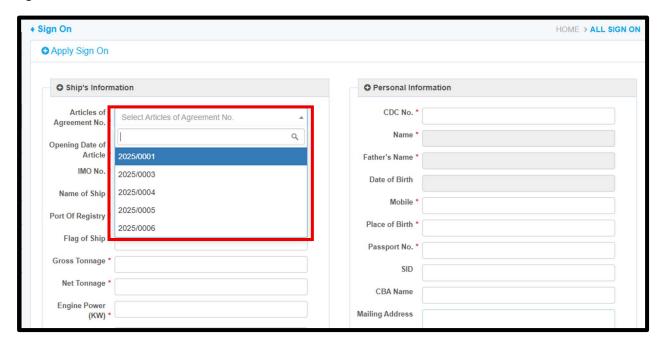


Once final approval is granted, the system will automatically generate the e-article number, Form-8, and Form 8-A.

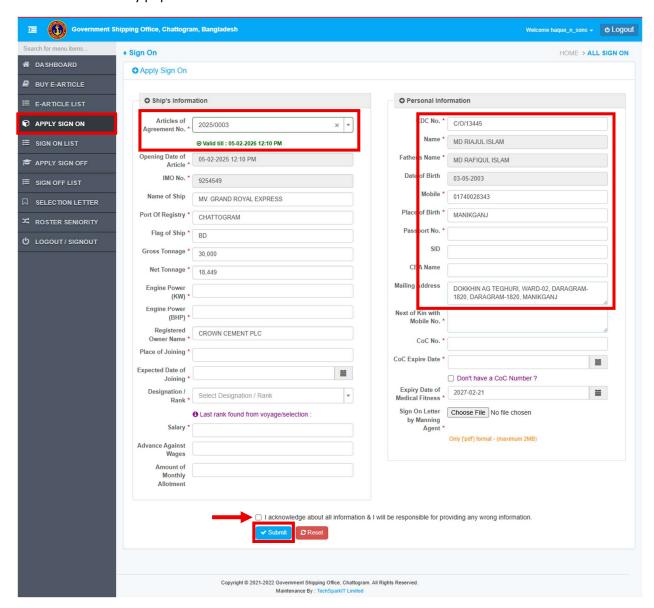


## Apply Sign on

To apply for Sign On, click the "Apply Sign On" option. A form will appear, where you can select the earticle number from the dropdown menu, and it will be automatically entered into the "Articles of Agreement No." field.



It will also check the validity of the e-article. Upon writing the "CDC NO" in, some required information will be automatically populated.

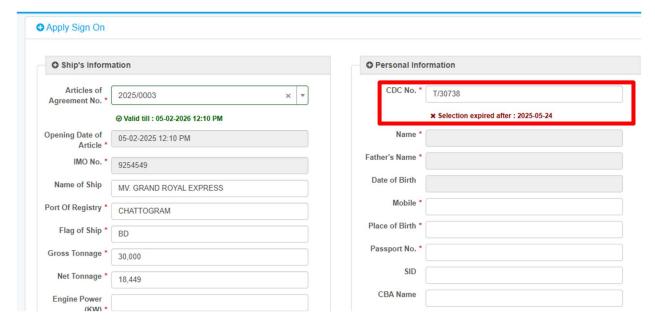


You must then fill in the remaining empty fields with the necessary information. Finally, clicking the "Submit" button will save your data and forward the application to the Seafarer. You must check the tickmark box before you submit.

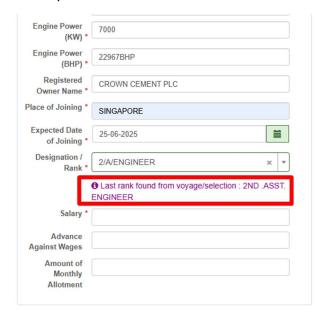
#### **Key Considerations for Sign-On Application**

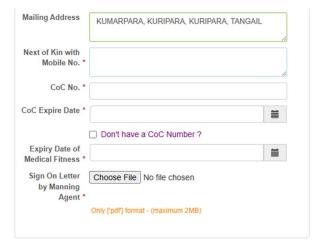
- Upon selecting an article number from the dropdown menu, its **validity will be checked**.
- A maximum of **50 seafarers** can be signed on under a single article.
- While a seafarer is afloat (currently employed on a vessel), no manning agent, whether the current employer or another, may apply for their sign-on.
- A new sign-on application for a seafarer is only permissible **after they have signed off** from their previous engagement.
- Simultaneous sign-on applications for the same seafarer by two different companies are prohibited. Only one company may apply for a seafarer's sign-on at any given time.

For, rating seafarer their selection letter expiry will be checked.

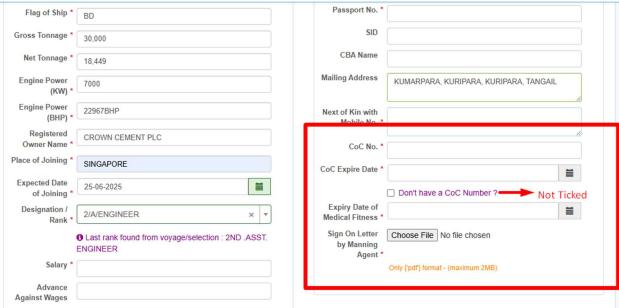


When a valid CDC is entered, the last voyage rank will appear in a dropdown box, and you'll be able to manually select this information from there.

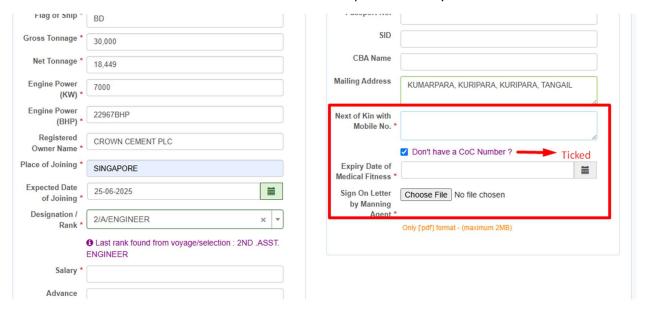




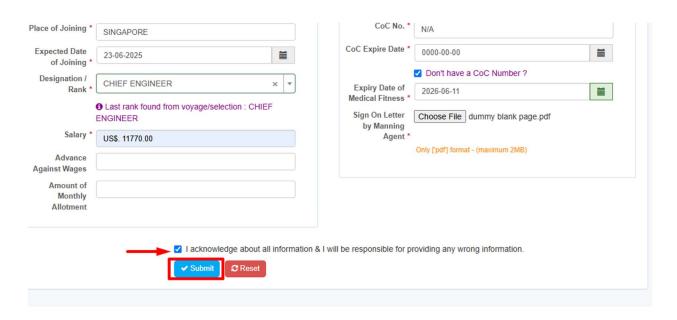
For seafarers possessing a Certificate of Competency (CoC), it is required that their CoC Number be entered into the designated field.



For those without a Certificate of Competency (CoC) Number, please check the box labelled "Don't have a CoC Number." This will then disable and hide the CoC input area from your view.

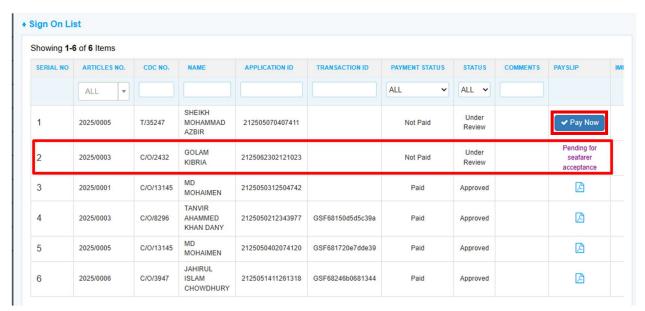


Once all required information has been entered, you must check the designated tick box before proceeding to submit the application by pressing the "Submit" button.



### Sign on List

Once submitted it will appear in Sign on List. The status will be shown as "Pending for seafarer acceptance".



Upon the seafarer's acceptance of the sign-on request, you will be required to proceed with payment for the application by clicking the "Pay Now" button. Once payment is successfully processed, you will be able to download the payslip. The application will undergo a two-step verification process, leading to its approval.

Once approved, it will generate the Immigration Letter. You can download the Immigration Letter containing QR Code by clicking the PDF icon.



#### Preview of the Immigration Letter:



# GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANGLADESH GOVERNMENT SHIPPING OFFICE C.G.O BUILDING NO-1 AGRABAD, CHATTOGRAM



www.gso.gov.bd

(Immigration Letter)

FILE No. :- 405.008.019.00.00.151.2017/

DATE: 22-06-2025

#### SUB: JOINING SHIP MV. GRAND ROYAL EXPRESS

This is to certify that the following Bangladeshi crew member/members has/have been recruited to join the subject mentioned vessel and his/their particulars are also furnished below for necessary action at your end. The details of candidate as follows:

SL NO	NAME	CDC NO	DATE OF ISSUE	RANK	DATE OF BIRTH	NATIONALITY
01.	TANVIR AHAMMED KHAN DANY	C/O/8296	15-01-2019	E/CADET	06-11-1994	BANGLADESHI

- A. NAME & ADDRESS OF LOCAL RECRUITING AGENT: M/s. Haque & Sons Ltd., MLA-008, Rummana Haque Tower, 1267/A, Goshail Danga, Agrabad C/A, Chittagong, Bangladesh.
- B. PRINCIPAL'S NAME AND ADDRESS: CROWN CEMENT PLC, CROWN CEMENT PLC, WEST MUKTERPUR, MUNSHIGONJ, DHAKA
- C. PLACE OF JOINING: DHAKA
- D. EXPECTED DATE OF JOINING: 02-05-2025E. ARTICLE'S OF AGREEMENT NO: 2025/0003

ALL CONCERNED ARE REQUESTED FOR THEIR ASSISTANCE.

#### DISTRIBUTION FOR NECESSARY ACTION:

- 1. S.S. IMMIGRATION, SB OFFICE, MALIBAG, DHAKA.
- 2. OFFICER IN CHARGE (IMMAGRATION) HAZRAT SHAHJALAL INTERNATIONAL AIRPORT, DHAKA.
- 3. OFFICER IN CHARGE (IMMAGRATION) HAZRAT SHAH AMANAT INTERNATIONAL AIRPORT, CHITTAGONG.



N.B: THIS IS A COMPUTER GENERATED DOCUMENT, NO SIGNATURE IS REQUIRED.

## Apply Sign off

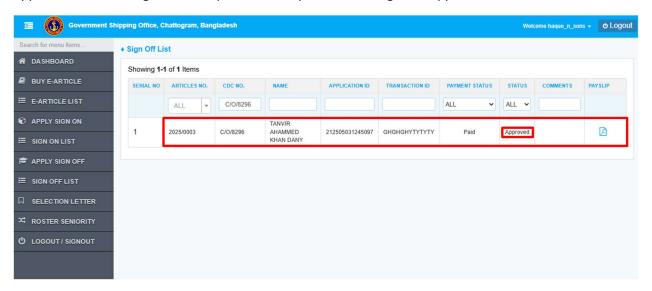
To apply for "Sign Off," click the "Apply Sign Off" option. A form will appear. By entering seafarers CDC number in the "CDC No" field on the form, some necessary information will be automatically filled in. Add the necessary information in the remaining empty fields. Finally, forward the application to the Seafarer.

#### **Key Considerations for Sign-On Application**

- To initiate a sign-off, a seafarer must have an approved sign-on request.
- If a seafarer is currently under an approved sign-off, they are unable to submit another sign-off request.

## Sign off List

After acceptance from seafarer, you will be to pay sign off application from sign off list. Once paid, the application will undergo a two-step verification process, leading to its approval.



Upon approval, the following automated actions will occur:

- Data will be automatically entered into the e-Article.
- Automatic addition of the voyage record in the CDC.
- Automatic addition of the 'Ashore' record in the roster.

## Logout

The "Logout" option is located in the top-right corner of the interface. By pressing this button, you can log out of the system.

